VaySunic New Energy Vulnerability Disclosure Policy (VDP)



- 1. This manual provides general guidelines. Product features and interfaces may be adjusted without prior notice.
- 2. VaySunic shall not be held liable for damages caused by improper operation, maintenance, or other reasons.
- 3. No responsibility is accepted for third-party claims.
- 4. While professionally reviewed by engineers, this manual may still contain inadvertent errors.

Vulnerability Disclosure Policy

Reporting Steps

- Provide detailed descriptions of the vulnerability type, impact, and reproduction method
- Submit supporting evidence (e.g., screenshots/logs)
- Maintain strict confidentiality; no disclosure to third parties

Reporting Channel

- Email submissions to: info@vaysunic.com

Handling Process

- Evaluate and remediate reported vulnerabilities
- Disclose vulnerability details post-remediation when appropriate

Protection & Rewards

- Guaranteed reporter anonymity
- Potential rewards based on vulnerability severity
- Legal action against malicious reports

Product Security Update Policy

- 1. Regular Audits: Biannual firmware security reviews (every 6 months)
- 2. Update Availability: Minimum 30-day download window after firmware release
- 3. Support Period: Security updates guaranteed until December 2030
- 4. Post-Support: Devices beyond this period will no longer receive official updates.